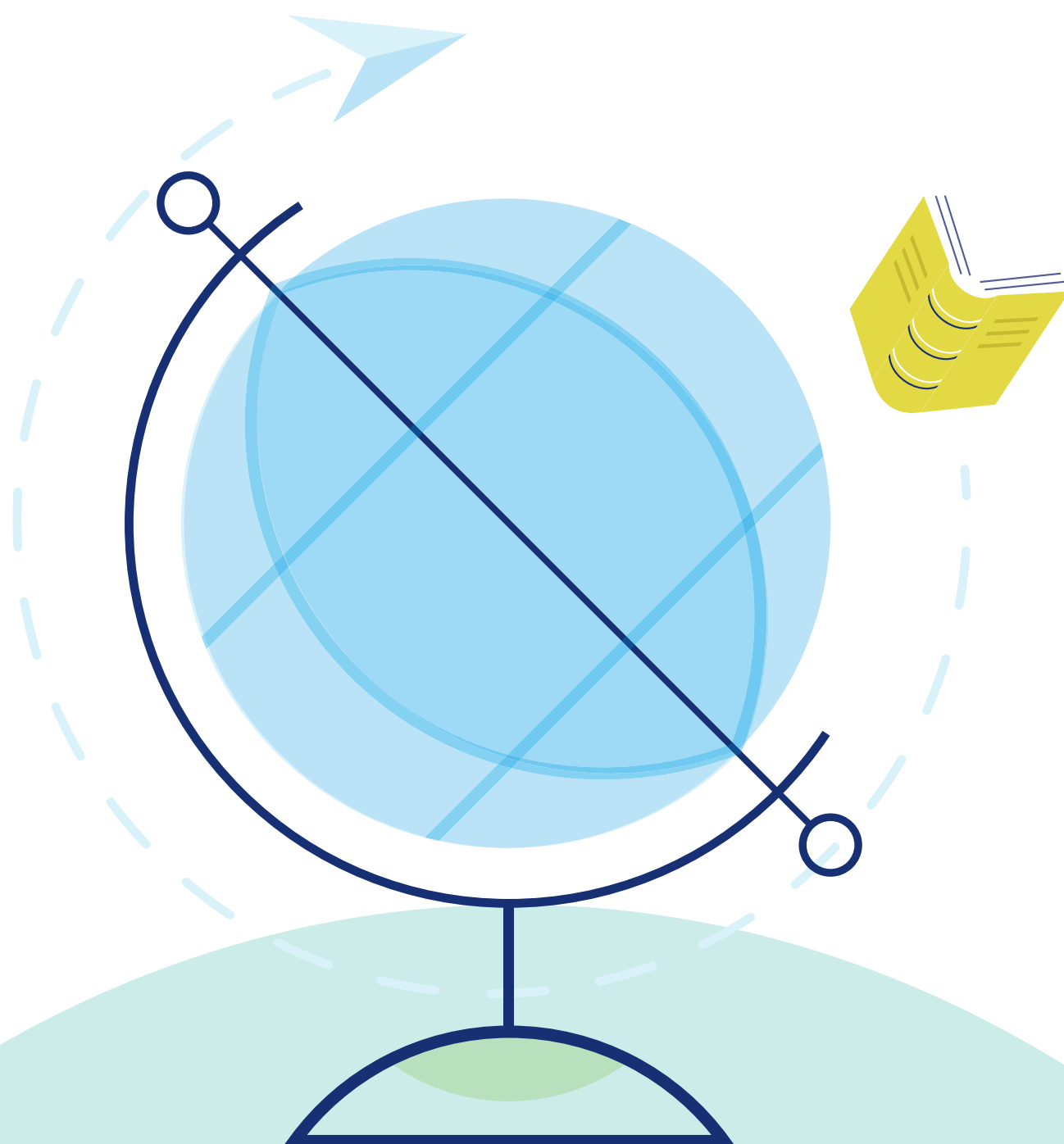


# BIBLIOWEB

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Bollettino elettronico di documentazione internazionale online, esito della ricognizione sui siti delle Istituzioni, Agenzie Governative, Enti di ricerca europei, attinente alle tematiche del PON SPAO (occupazione, istruzione e formazione, assistenza tecnica).

La documentazione è in ordine tematico e alfabetico per autore; le parole chiave sono derivate dal Thesaurus INAPP.

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## Economia

### Per un pacchetto di investimenti a favore dello Sviluppo Sostenibile delle città e dei territori

ASviS

MAGGIO 2020

Premesso che lo shock pandemico impatta su tutte le dimensioni del capitale (economico, umano e sociale), è certo che la ripartenza debba seguire gli obiettivi indicati già dal Consiglio europeo il 23 aprile scorso, cioè costruire un'Europa più resiliente, sostenibile ed equa. Analogamente, anche l'Italia, fra i Paesi più colpiti dalla crisi, può superare gli impatti negativi della pandemia soltanto con un robusto piano di investimenti a favore delle città e dei territori, da sostenere con risorse comunitarie e nazionali, che sia di dimensioni e qualità adeguate a produrre un "rimbalzo in avanti", stimolando la "resilienza trasformativa" del sistema socio-economico.

Parole chiave: Città; Green economy; Sviluppo sostenibile

### Politiche per fronteggiare la crisi da COVID-19 e realizzare l'Agenda 2030 per lo sviluppo sostenibile

ASviS

MAGGIO 2020

Con questo documento ASviS approfondisce l'impianto analitico e informativo sull'effetto della crisi sulle diverse dimensioni dello sviluppo sostenibile, proponendo una serie di azioni da intraprendere per portare l'Italia su un sentiero di ripresa e sviluppo in linea con l'Agenda 2030 per lo sviluppo sostenibile. Questo Rapporto viene pubblicato all'indomani dell'avvio della cosiddetta "Fase 2", orientata alla graduale riapertura delle attività economiche e sociali fermate durante il lockdown. Esso rappresenta, quindi, il contributo della più ampia rete della società civile italiana al disegno dei futuri interventi delle politiche nazionali, regionali e locali in un'ottica di sviluppo sostenibile, in piena coerenza con gli orientamenti espressi dalle autorità europee, anche in vista dell'impiego delle ingenti risorse finanziarie che verranno messe a disposizione dall'Unione europea.

Parole chiave: Emergenza sanitaria; Sviluppo sostenibile; Unione europea



## Economia

### Are we more accurate? Revisiting the European Commission's macroeconomic forecasts

*Commissione europea*

LUGLIO 2020

In this paper, we present the results of the comprehensive assessment of the accuracy of European Economic Forecasts. High-quality macroeconomic forecasts are a prerequisite for economic surveillance of the European Commission. We evaluate forecasts for three key variables – GDP growth, consumer price inflation and the general government budget balance – on two forecast horizons – current year and one year-ahead – over the period 2000-2017. Pointing to some improvement in the accuracy recently, the forecasts continue to show a satisfactory track record which does not differ much from the forecast track records of other international institutions.

Parole chiave: Ciclo economico; Macroeconomia; Sviluppo economico

### Gender smart financing. Investing in and with women: opportunities for Europe

*Commissione europea*

LUGLIO 2020

Gender-diverse teams produce better results. However, women remain underrepresented when it comes to investment, both as beneficiaries of investment and as decision-makers. In 2018, over 90% of capital raised by tech companies backed by European venture capital (VC) went to teams that did not have a single female founder. This paper discusses the reasons behind the gender investment gap, with a focus on the lack of female investors. Women's wealth is on the rise and women tend to invest in more long-term and impactful projects. Investing in and with women is thus an opportunity that Europe needs to seize for more sustainable and inclusive growth.

Parole chiave: Donna; Investimenti; Pari opportunità di genere



## Economia

### COVID-19: policy responses across Europe

*Eurofound*

GIUGNO 2020

The effect of the COVID-19 pandemic on the lives of individuals and societies, including on the economy and labour markets, is unprecedented. The impact of the global health emergency has placed a growing number of businesses under threat, putting the jobs of more and more workers at risk and impacting the livelihoods of many citizens. Policymakers moved swiftly in an effort to mitigate the social and economic effects on businesses, workers and citizens. Eurofound's COVID-19 EU Policy Watch database (Eurofound, 2020b) provides information on initiatives introduced to cushion these effects. This report draws on the content of this database of around 500 policy initiatives as of April 2020. It aims to provide an overview of both large-scale government measures and collective agreements impacting on larger groups of workers and sets this into the context of the evolving labour market situation.

Parole chiave: Disoccupazione; Emergenza sanitaria; Povertà

### The Socio-Economics of Pandemics Policy

*IZA, Dennis J. Snower*

GIUGNO 2020

In response to the Covid-19 pandemic, governments around the world have provided a massive fiscal and monetary stimulus. While this policy is welcome in the short run, it does not address the underlying problem in the medium and long run. The reason is that the pandemic has not given rise to a generalized shortfall in aggregate demand. Once the pandemic is over, a more profound rethinking of decision making - in public policy, business and civil society - is called for.

Parole chiave: Crisi economica; Emergenza sanitaria; Politica economica



## Economia

### Il “Matthew effect” e la finanza moderna: sul nesso tra disuguaglianza della ricchezza

*Frost J., Gambacorta L., Gambacorta R.*

GIUGNO 2020

Vi è una crescente evidenza empirica a sostegno del fatto che i ricchi siano in grado di ottenere rendimenti più alti. Questo effetto nelle scienze sociali viene spesso indicato come “Matthew effect”. Il lavoro analizza come lo sviluppo del settore finanziario e i progressi della tecnologia collegata possano contribuire a rendimenti più elevati, verificando se questi effetti sono maggiori per gli investitori più abbienti, contribuendo pertanto a un incremento della disuguaglianza della ricchezza. I risultati dell’analisi, svolta su dati relativi alle famiglie italiane, evidenziano che, sebbene lo sviluppo e le innovazioni nella tecnologia finanziaria comportino benefici per tutti gli investitori, è possibile che favoriscano maggiormente i più ricchi. Tuttavia, negli anni più recenti, i vantaggi per gli investitori più benestanti sembrano moderarsi, parallelamente alla riduzione del numero delle filiali bancarie e a un uso più diffuso dei servizi di remote banking.

Parole chiave: Disuguaglianza sociale; Famiglia; Politica finanziaria

### Measuring the economic value of data and cross-border data flows: a business perspective

*OECD*

AGOSTO 2020

The amount and variety of data that companies collect, aggregate and analyse, has increased dramatically in recent years. This paper investigates how the economic value of data can be conceptualised and measured from a business perspective. It discusses data monetisation as a strategy for developing new business models or enhancing traditional ones and proposes a new taxonomy for data that focuses on measuring its business value. The paper also discusses how different data characteristics and types affect economic value, before examining the role of cross-border data flows as a key enabler of our global economy. As part of this discussion, the concept of a “global data value chain” is presented, based on the idea that digitalisation enables the physical detachment of data collection, analysis, storage and monetisation. The paper concludes with a summary and discussion of the most promising avenues for measuring the economic value of data.

Parole chiave: Big data; Digital economy; Impresa



## Formazione

### Innovazioni per la qualificazione degli ambienti virtuali di apprendimento e della didattica online nella formazione terziaria: una indagine esplorativa

*Biasi V., Ciraci A. M., Marella D.*

GIUGNO 2020

This exploratory survey concerns the innovation of e-learning systems through the individualization of forms of tutoring, the development of specific professional skills – essential in tertiary education –, and the increase in affective usability with which intends to create a good virtual immersion experience with easy accessibility and positive emotional and attentional involvement. In order to investigate the needs and expectations for a better qualification of virtual learning environments and online didactic, we administered the «Questionnaire on the evaluation of the quality of the educational experience» to the students of the Degree in an online degree program of Roma Tre University.

Parole chiave: Competenze tecnico-professionali; E-learning; Istruzione terziaria

### Annual report 2019

*Cedefop*

LUGLIO 2020

2019 was a year of change: a new political leadership at the helm of the Commission and ambitious goals for the EU. For Cedefop, it brought a new Regulation which reflects developments over time. It captures today's broad understanding of vocational education and training (VET) and its interlinkages with employment, economic and social policies. Maintaining the tripartite governance structure, the regulation ensures Cedefop's research, analyses and support to countries bridge VET and the labour market. And it corroborates the principle of close partnerships between governments and social partners, a key ingredient for successful VET.

Parole chiave: Educazione; Formazione professionale continua; Occupazione



## Formazione

### Empowering adults through upskilling and reskilling pathways

*Cedefop*

LUGLIO 2020

This report is the second volume of Cedefop research on empowering adults through upskilling and reskilling pathways. It presents the Cedefop analytical framework for developing upskilling pathways for low-skilled adults and illustrates its conceptual development. The analytical framework is aimed at supporting policy-makers and stakeholders in designing and implementing sustainable, coordinated and coherent approaches to flexible and inclusive upskilling pathways. The framework is articulated around important systemic features needed for a coherent and coordinated approach to upskilling pathways for low-skilled adults. It is grounded in a lifelong learning perspective and focused on the empowerment of the individual learner/beneficiary.

Parole chiave: Adulti; Educazione continua; Lavoratori non qualificati

### The economic benefits of improving efficiency in public spending on education in the European Union

*Commissione europea*

LUGLIO 2020

Education provides substantial long-term gains for individuals, the economy and society as a whole. Accordingly, investing in education and training is part of the solution to many of the challenges Europe is facing, including globalisation, shrinking of the workforce and the changing nature of regular work. Policy makers allocate an important share of taxpayers' money to achieve high quality education. However, spending may be subject to inefficiencies, i.e. potentially even more of an envisaged educational outcome (such as quantity, quality or inclusiveness of education) could be achieved if the money were spent according to best practice as defined by the performance across EU member states ("best practice across the EU"). To provide a measure of these gains we conduct a simple 'back-of-the-envelope' exercise, which relates PISA science score improvements from increasing efficiency in public spending on education to improvements in annual GDP per capita.

Parole chiave: Qualità dell'istruzione; Spesa per l'educazione; Sviluppo sociale





## Formazione

### European skills agenda for sustainable competitiveness, social fairness and resilience

*Commissione europea*

LUGLIO 2020

The novel Skills Agenda delivers on the European Pillar of Social Rights and notably its first principle spelling out the right to quality and inclusive education, training and lifelong learning. It is also firmly anchored in the European Green Deal<sup>10</sup>, new Digital Strategy, and the new Industrial and SME Strategies as skills are key to their success. Moreover, it also supports the proposal for a Council Recommendation on a “Bridge to Jobs – reinforcing the Youth Guarantee” which the Commission has adopted today and takes account of the findings of the recent Report on the Impact of Demographic Change. The New Circular Economy Action Plan and the EU Biodiversity Strategy for 2030 also highlight the key role of skills in the transition to a green economy.

### Istruzione obbligatoria 2019/20 Eurydice – Facts and Figures in Europa

*Commissione europea*

2020

Questa pubblicazione si concentra sulla durata dell’istruzione/formazione obbligatoria in Europa. Vengono messe in evidenza le età di inizio e di fine e vengono distinti i concetti di istruzione/formazione obbligatoria a tempo pieno e a tempo parziale. Le informazioni sono disponibili per i 43 sistemi educativi europei, che coprono i 38 paesi partecipanti al programma dell’Unione europea Erasmus+.

Parole chiave: Sistema scolastico; Scuola; Unione europea

### I sistemi scolastici europei al traguardo del 2020

*Eurydice*

2019

Il documento offre una panoramica sulle principali caratteristiche e sull’organizzazione strutturale dei sistemi scolastici degli Stati membri, preceduta da una breve analisi sui progressi fatti dai singoli paesi in vista del raggiungimento degli obiettivi fissati dall’UE per il 2020 nel settore dell’istruzione e della formazione. Sintetiche schede nazionali descrivono aspetti come la governance, la struttura generale, attraverso tutti i livelli dell’istruzione scolastica, dal pre-primario al secondario superiore generale e professionale. Le schede presentano anche, per ciascun paese, gli ultimi risultati rilevati rispetto ai target previsti dal Quadro strategico per la cooperazione europea nell’istruzione e nella formazione ET 2020.

Parole chiave: Sistema scolastico; Scuola; Unione europea



## Formazione

### Strutture dei sistemi educativi europei: diagrammi 2019/2020

*Eurydice*

2019

Il documento presenta le strutture dei sistemi educativi europei, riferite all'anno scolastico e accademico 2019/2020. I sistemi educativi rappresentati sono 43 e coprono i 38 paesi partecipanti al programma Erasmus+: i 28 Stati membri, nonché Albania, Bosnia-Erzegovina, Svizzera, Islanda, Liechtenstein, Macedonia del Nord, Montenegro, Norvegia, Serbia e Turchia. La parte introduttiva del testo offre una descrizione dei principali modelli organizzativi dell'istruzione obbligatoria, una guida alla lettura dei diagrammi e la Classificazione internazionale standard dell'istruzione (ISCED 2011). La seconda parte del testo è dedicata, invece, ai diagrammi delle strutture dei sistemi educativi, preceduti da una legenda che ne agevola la lettura.

Parole chiave: Sistema scolastico; Scuola; Unione europea

### How are young graduates settling into the labour market?

*OECD*

AGOSTO 2020

The transition from tertiary education to work involves substantial uncertainty and changes between education programmes, jobs and industries. The current major disruption in the labour market is only going to increase this uncertainty, making it essential for graduates to be prepared for it. Graduates with more dynamic career trajectories are more likely to include interpersonal skills in their professional profiles. This confirms the need for higher education institutions to pursue their efforts to develop a comprehensive skill set for their graduates, including technical skills and also interpersonal skills.

Parole chiave: Competenze; Istruzione terziaria; Laureati



## Formazione

### Apprendere il futuro (To learn the future)

*Pignalberi C.*

MARZO 2020

La Sostenibilità educativa ed i Capability approach sono i due “approcci-chiave” che stanno delineando nuove sfide nelle istituzioni educative e formative, in primis la scuola, che coinvolgono gli adulti del presente (i docenti) e gli adulti del futuro (i discenti). Partendo da un’analisi del quadro teorico a supporto del tema della sostenibilità, il contributo pone attenzione agli studi ed alle teorie che hanno “disegnato” un nuovo modello di Educazione allo Sviluppo Sostenibile (ESS) per poi presentare i primi risultati di una ricerca empirica condotta presso alcune scuole romane per comprendere quanto i due approcci possano generare le condizioni didattico-formative per sviluppare i talenti del domani.

Parole chiave: Scuola; Sviluppo sostenibile

### L’apprendimento informale e le sue implicazioni nello sviluppo delle soft skills

*Spennati S.*

GIUGNO 2020

In this pre and post time Covid-19 every form of informal learning assumes an even more importance that will have to be conveniently valued in order to help the adults in changing working organizations. Continuous and constant innovation, which will characterize the XXI century and factors such as the coronavirus pandemic, which is still ongoing, will determine the growing of the need of the companies to support internal sharing paths, in order to update and modify the performance of workers and company management.

Parole chiave: Apprendimento informale; Impresa; Organizzazione del lavoro



## Lavoro

### Mobilità dei lavoratori e spinte salariali in Francia e Italia

*Berson C., De Philippis M., Viviano E.*

GIUGNO 2020

I passaggi dei lavoratori da un'impresa all'altra influiscono positivamente sull'andamento aggregato delle retribuzioni sia in via diretta, per effetto dell'incremento salariale solitamente associato a un nuovo impiego, sia indirettamente, quando le imprese concedono aumenti salariali per trattenere i loro dipendenti. Negli Stati Uniti, la dinamica aggregata delle retribuzioni sembra dipendere più dalla probabilità di cambiare lavoro che dalle variazioni del tasso di disoccupazione. Questo lavoro valuta se tale evidenza sia valida anche in Francia e in Italia, paesi caratterizzati da una diversa struttura del mercato del lavoro.

Parole chiave: Impresa; Mobilità della forza lavoro; Salario

### Le condizioni organizzative e professionali dello smart working dopo l'emergenza: progettare il lavoro ubiquo fatto di ruoli aperti e di professioni a larga banda

*Butera F.*

LUGLIO 2020

Il lockdown imposto dall'epidemia di coronavirus ha generato un esperimento esteso senza precedenti: tutti quelli che potevano non sono più andati sul luogo di lavoro ma hanno lavorato da casa. Lo smart working (o home working, remote working, WFH Working from Home, lavoro agile, telelavoro), come modalità di lavoro che consente di lavorare anche fuori dalla sede dell'organizzazione di appartenenza e che noi chiameremo lavoro ubiquo, è da oltre venti anni materia di controversie e di esperienze pilota limitate. Questo esperimento di massa servirà ancora nelle fasi 2 e 3 dell'emergenza. Dopo l'emergenza potrà consolidarsi e diffondersi solo se lo smart working o lavoro ubiquo sarà progettato e gestito con rigore, metodo e appropriatezza ai diversi contesti, scegliendo la giusta proporzione fra lavoro in sede e lavoro remoto. Questo articolo si concentra soprattutto sul necessario e possibile cambio di paradigma.

Parole chiave: Emergenza sanitaria; Smart working; Organizzazione del lavoro



## Lavoro

### Assessing the employment impact of technological change and automation: the role of employers' practices

*CEDEFOP*

LUGLIO 2020

This Cedefop paper examines how employment in occupations identified previously as being at high risk of automation has changed over time. It also uses information from a matched employer-employee data set from Ireland, an EU country with relatively high exposure to digitalisation, to examine the relationship between employment change and organizational practices.

Parole chiave: Automazione; Digitalizzazione; Occupazione

### At your service: Working conditions of interactive service workers

*Eurofound*

LUGLIO 2020

This policy brief explores the working conditions of employees who are 'interactive service workers (ISWs)', a term used in the literature to capture the broad scope of this portion of the workforce, ranging from call-centre workers to business consultants, from teachers to police, from nurses to delivery workers. It aims to discover to what extent their job quality conforms to that of the average employee, for better or worse. The analysis puts a spotlight on the multiple emotional demands on these workers and assesses to what extent specific job resources can help to prevent negative impacts of such demands. Because of their critical role in fighting COVID-19, health sector workers are singled out in the analysis, to highlight their working conditions and the challenges they face even in normal times.

Parole chiave: Condizioni di Lavoro; Lavoratori dei servizi; Qualità del lavoro



## Lavoro

### How does employee involvement in decision-making benefit organisations?

*Eurofound*

LUGLIO 2020

How do organisations get the best out of their employees? Research on human resource management has found that a key practice is employee involvement: enabling employees to make decisions on their own work and to contribute to organisational decision-making. This policy brief examines the empirical evidence that workplaces where employee involvement is high are more successful in developing the capacity for high performance in workers than workplaces with lower levels of involvement. It examines the influence of work organisation on two factors contributing to performance: work engagement and skill development.

Parole chiave: Ambiente di lavoro; Benessere organizzativo; Impresa

### Privilege or necessity? The working lives of people with multiple jobs

*Eurofound*

GIUGNO 2020

Although a small proportion of the EU workforce holds down more than one job, it is worth understanding the phenomenon better, not only because it is growing by degrees, but also because of the impact it can have on workers' health and well-being and what it can tell us about the labour market. While there can be positive facets to multiple-job holding – it can, for example, be a stepping stone for career development – it can also have undesirable consequences for workers' physical and mental health if it entails very long working hours and poor work–life balance. This policy brief examines the prevalence of multiple-job holding in the EU, its main characteristics and the job quality of the workers who do it. One of the main findings is that multiple-job holding is different for women and men, and also varies significantly with age and income.

Parole chiave: Conciliazione vita lavoro; Condizioni di lavoro; Salute dei lavoratori

 **Lavoro**

## Regulations to address work–life balance in digital flexible working arrangements

*Eurofound*

LUGLIO 2020

Developments in information and communication technology (ICT) have been among the key drivers of change in working life over the past two decades. Specifically, telework and ICT-based mobile work (TICTM) exemplifies how digital technology has led to more flexible workplace and working time practices. However, the ability to work anywhere and at any time can lead to greater work intensification, competition and work-on-demand. If this is not explicitly addressed, it threatens to override the advantages that ICT-based flexible working brings to work–life balance. This report aims to provide policymakers with ways to address new challenges in the world of work and to serve as a reference for future initiatives in relation to digitalisation, working time and work–life balance.

Parole chiave: Conciliazione vita Lavoro; Flessibilità dell'orario di lavoro; Telelavoro

## Role of social partners in tackling discrimination at work

*Eurofound*

AGOSTO 2020

This report assesses the role of the social partners in tackling workplace discrimination. Against the background of EU and national anti-discrimination legislation, it highlights the extent to which the need to tackle discrimination on different grounds is on the radar of cross-sectoral social partners. It also provides an overview of the measures taken to deal with the persistent incidence of discrimination on the grounds of age, disability, race or ethnic origin, religion or belief, and sexual orientation or gender identity.

Parole chiave: Discriminazione sul Lavoro; Lotta alle discriminazioni; Politiche pubbliche



## Lavoro

### **Delivering income and employment support in times of COVID-19: Integrating cash transfers with active labour market policies**

*ILO*

GIUGNO 2020

This brief examines how income support and active labour market policies can come together to improve workers' prospects in times of COVID-19, particularly in emerging and developing countries. It identifies the characteristics that determined the success of such policies in the past, and discusses how they can be adapted to today's pandemic to contribute to rebuilding employment opportunities.

Parole chiave: Emergenza sanitaria; Occupazione; Politiche attive del lavoro

### **Population ageing: alternative measures of dependency and implications for the future of work**

*ILO*

GIUGNO 2020

The world's population is getting older, a phenomenon that has important implications for the future of work. Persons aged 55 years and over are expected to outnumber all children aged 0 to 14 years by 2035 and the entire child and youth population aged 0 to 24 years by 2080. As a direct consequence of population ageing, the number of older workers aged 55 to 64 years is increasing and is set to equal one quarter of the global labour force by 2030. This paper examines the projected labour force participation trends of older workers to 2030 and discusses the future of economic dependency for developing, emerging and developed countries.

Parole chiave: Invecchiamento attivo; Invecchiamento della popolazione; Lavoratori anziani



 **Lavoro**

## Practical Guide on Teleworking during the COVID-19 pandemic and beyond

*ILO*

LUGLIO 2020

The purpose of the Guide is to provide practical and actionable recommendations for effective teleworking that are applicable to a broad range of actors; to support policymakers in updating existing policies; and to provide a flexible framework through which both private enterprises and public sector organizations can develop or update their own teleworking policies and practices. The Guide also includes a number of case examples regarding how employers and policymakers have been handling teleworking during the COVID-19 pandemic and addresses the lessons learned from the recent months that are relevant for the future of teleworking arrangements beyond the pandemic; and a list of available tools and resources.

Parole chiave: Condizioni di lavoro; Organizzazione del lavoro; Telelavoro

## The regulation of collective dismissals: Economic rationale and legal practice

*ILO*

MAGGIO 2020

This paper offers a legal and an economic analysis of collective dismissals procedures. First, it explains the economic rationale for having collective dismissal procedures in place, in light of the fact that labour markets are not perfect. Second, it overviews the international labour standards pertaining to collective dismissals for economic reasons. Third, using information for 132 countries, it reviews and compares legal practices of collective dismissals throughout the world in the light of the international labour standards. The paper shows that the statutory regulations of collective dismissals are in fact very different from regulations of individual dismissals, not only in the types of the legal procedures that they contain, but also in their economic objectives. The paper also discusses the caveats of making cross-country comparisons of the degree of worker protection, and of the costs to employers, provided by these regulations.

Parole chiave: Licenziamento; Normativa e giurisprudenza; Tutele del lavoro



## Società

### Country Report: Italy

AIDA

GIUGNO 2020

The updated Country Report on Italy documents the main developments in the area of asylum procedures, reception conditions, detention of asylum seekers and content of international protection in 2019.

Parole chiave: Diritti degli immigrati; Immigrazione; Politiche sociali

### Who owns the city? Exploratory research activity on the financialisation of housing in EU cities

Commissione europea

LUGLIO 2020

This report resumes the main findings from Citown, an exploratory research activity on the financialisation of housing in EU cities. The study follows indications that over the past years investors have been increasingly active on urban housing markets, using housing as a vehicle for wealth and investment, rather than considering it a social good needed.

Parole chiave: Diritto alla casa; Città; Politica sociale europea



## Società

### Governance responses to disinformation: how open government principles can inform policy options

OECD

AGOSTO 2020

This paper provides a holistic policy approach to the challenge of disinformation by exploring a range of governance responses that rest on the open government principles of transparency, integrity, accountability and stakeholder participation. It offers an analysis of the significant changes that are affecting media and information ecosystems, chief among them the growth of digital platforms. Drawing on the implications of this changing landscape, the paper focuses on four policy areas of intervention: public communication for a better dialogue between government and citizens; direct responses to identify and combat disinformation; legal and regulatory policy; and media and civic responses that support better information ecosystems. The paper concludes with proposed steps the OECD can take to build evidence and support policy in this space.

Parole chiave: Comunicazione pubblica; Politiche della comunicazione; Trasparenza

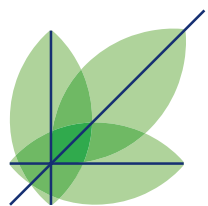
### A Disability-Inclusive Response to COVID-19

ONU

MAGGIO 2020

The global crisis of COVID-19 is deepening pre-existing inequalities, exposing the extent of exclusion and highlighting that work on disability inclusion is imperative. People with disabilities—one billion people—are one of the most excluded groups in our society and are among the hardest hit in this crisis in terms of fatalities. Even under normal circumstances, persons with disabilities are less likely to access health care, education, employment and to participate in the community. This Policy Brief highlights the impact of COVID19 on persons with disabilities and in doing so, outlines key actions and recommendations to make the response and recovery inclusive of persons with disabilities.

Parole chiave: Disabilità; Inclusione sociale; Persone con disabilità



# INAPP

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